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7  
8 **UNITED STATES DISTRICT COURT**  
9 **NORTHERN DISTRICT OF CALIFORNIA, SAN FRANCISCO DIVISION**

10  
11 TAMARA PARTRIDGE, individually, )  
and on behalf of all others similarly )  
12 situated, )  
13 Plaintiffs, )  
14 vs. )  
15 SHEA MORTGAGE, INC, )  
16 Defendant. )

**Case No.: C 07-04230 BZ**  
**CLASS/COLLECTIVE ACTION**  
**FIRST AMENDED COMPLAINT FOR**  
**DAMAGES, INJUNCTIVE RELIEF AND**  
**RESTITUTION**  

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**DEMAND FOR JURY TRIAL**

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18 Representative Plaintiff alleges as follows:

19  
20 **PRELIMINARY STATEMENT**

21 1. This is a class/collective action, brought on behalf of Tamara Partridge (the  
22 “Representative Plaintiff”) and all other persons who are or have been employed as a Loan  
23 Counselor<sup>1</sup> by defendant Shea Mortgage, Inc. (“Shea Mortgage”) in any of Shea Mortgage’s branch  
24 offices in California within the applicable class period. On her own behalf and on behalf of the  
25 plaintiff class, Representative Plaintiff seeks unpaid wages, including unpaid overtime compensation

26 \_\_\_\_\_  
27 <sup>1</sup> Defendant Shea Mortgage, Inc. also refers to individuals holding this position as  
28 “Salespersons” and/or “Loan Representatives.” Plaintiff’s class definition includes such persons  
as well.

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1 and interest thereon, liquidated damages and other penalties, injunctive and other equitable relief  
2 and reasonable attorneys’ fees and costs, under, *inter alia*, various provisions (e.g., 29 U.S.C. §§ 206  
3 and 207) of the Fair Labor Standards Act (“FLSA”).

4 2. This action further invokes diversity jurisdiction and the supplemental jurisdiction  
5 of this Court to consider claims for items such as unpaid wages, including unpaid overtime  
6 compensation, rest and meal period penalties, failure to reimburse business expenses in violation  
7 of California Labor Code § 2802, waiting time penalties and other penalties and attorneys’ fees and  
8 costs, arising under California law (e.g., Title 8 of the California Code of Regulations, California  
9 Business and Professions Code §§ 17200, *et seq.*, California Code of Civil Procedure § 1021.5, and  
10 the California Labor Code).

11 3. The “California class period” is designated as the time from August 17, 2003 through  
12 the conclusion of trial on all issues presented in this action, based upon the allegation that the  
13 violations of California’s wage and hour laws, as described more fully below, have been ongoing  
14 throughout that time.

15 4. The “FLSA class period” is designated as the time from August 17, 2004 through the  
16 conclusion of trial on all issues presented in this action, based upon the allegation that the violations  
17 of the FLSA, as described more fully below, have been “willful” and ongoing throughout that time.

18 5. During the class periods, Shea Mortgage has had a consistent policy of (1) requiring  
19 class members to work in excess of eight hours per day and in excess of forty hours per week,  
20 without paying them overtime compensation as required by state and federal wage and hour laws,  
21 (2) denying class members statutorily-mandated meal and rest periods, under California law; (3)  
22 willfully failing to pay compensation (including unpaid overtime and/or compensation for working  
23 through meal and/or rest periods) in a prompt and timely manner to those class members whose  
24 employment with Shea Mortgage have terminated, (4) willfully failing to provide class members  
25 with accurate semimonthly itemized statements of the total number of hours each of them worked,  
26 the applicable deductions and the applicable hourly rates in effect during each pay period, and (5)  
27 failing to reimburse class members for necessary business expenditures, including, without  
28 limitation, reimbursement for office supplies and travel costs, including mileage.

**INTRODUCTION**

1  
2           6.       The Fair Labor Standards Act of 1938, as amended (hereinafter referred to as the  
3 “Act” or the “FLSA”), provides for minimum standards for both wages and overtime entitlement,  
4 and details administrative procedures by which covered work time must be compensated. The  
5 enactment of the provisions of the FLSA provide federal courts with substantial authority to stamp  
6 out abuses of child labor, equal pay as well as the overtime pay provisions at issue in this Complaint.

7           7.       According to Congressional findings, the existence of labor conditions detrimental  
8 to the maintenance of the minimum standard of living engenders unfair commercial competition,  
9 labor disputes, barriers to commerce and the free flow of goods in commerce, and interferes with  
10 the orderly and fair marketing of goods.

11           8.       California’s Labor Code and Industrial Welfare Commission Wage Orders provide  
12 even more expansive protection to hourly workers, including, but not necessarily limited to,  
13 entitlements to overtime pay and work performed beyond eight hours per day and substantial  
14 compensation for the denial of rest and meal periods.

15           9.       Both federal and California state studies have linked long work hours to increased  
16 rates of accident and injury and a loss of family cohesion when either one or both parents are kept  
17 away from home for extended periods of time, on either a daily or weekly basis.

18           10.      Defendant Shea Mortgage, Inc. is a principally-owned subsidiary of J.F. Shea Co.,  
19 Inc., a privately-held corporation engaged in various construction-related endeavors across the  
20 nation, through its additional subsidiary, Shea Homes, Inc.

21           11.      Representative Plaintiff is informed and believes and, on that basis, alleges that Shea  
22 Mortgage is a mortgage banker and lender specializing in the financing of and offering of mortgage  
23 products and services to new Shea Homes buyers. Shea Mortgage is licensed to do business in, at  
24 least, the States of Arizona, California, Colorado, North Carolina, South Carolina, and Washington.

25           12.      Representative Plaintiff is informed and believes and, on that basis, alleges that Shea  
26 Mortgage has operated numerous mortgage banking branch offices across California, wherein it has  
27 employed approximately 59 individuals in the class period as Loan Counselors (as further defined  
28 above), an employment position which has not and currently does not meet the test for exemption

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1 from the payment of overtime wages or from an entitlement to statutorily-mandated meal and/or rest  
2 periods.

3 13. The Representative Plaintiff is informed and believes and, based thereon, alleges that  
4 officers of Shea Mortgage knew of these facts and legal mandates, yet, nonetheless, repeatedly  
5 authorized and/or ratified the violation of the laws cited herein.

6 14. Despite actual knowledge of these facts and legal mandates, Shea Mortgage has  
7 enjoyed an advantage over its competition and a resultant disadvantage to its Loan Counselors by  
8 electing not to compensate them for overtime hours worked, compensation for missed meal and/or  
9 rest periods, “waiting time,” and related penalties.

10 15. Despite Shea Mortgage’s knowledge of the plaintiff class’s entitlement to premium  
11 (overtime) pay and/or meal and/or rest periods for all applicable work periods, Shea Mortgage failed  
12 to provide the same to the members thereof, in violation of California state statutes, California  
13 Industrial Welfare Commission Orders, Title 8 of the California Code of Regulations and/or the  
14 FLSA.

15  
16 **JURISDICTION AND VENUE**

17 16. This Court has jurisdiction of this action pursuant to the provisions of the Fair Labor  
18 Standards Act of 1938 (“FLSA”), 29 U.S.C. §§ 201, *et seq.*, including under 29 U.S.C. §§ 207, 216,  
19 and 217. This Court also has jurisdiction in light of the existence of a controversy arising under the  
20 laws of the United States (28 U.S.C. § 1331), diversity jurisdiction under 28 U.S.C. § 1332 and  
21 supplemental jurisdiction to consider claims arising under California state law, pursuant to 28 U.S.C.  
22 § 1367.

23 17. Venue as to Defendant is proper in this judicial district, pursuant to 28 U.S.C. § 1391.  
24 Shea Mortgage maintains offices within the Northern District of California, transacts business, has  
25 agents, and is otherwise within this Court’s jurisdiction for purposes of service of process. The  
26 unlawful acts alleged herein have a direct effect on Representative Plaintiff and those similarly  
27 situated within the State of California and within this judicial district. Shea Mortgage operates said  
28 facilities and has employed numerous class members in this judicial district as well as throughout

1 the State of California.

3 **PLAINTIFF(S)**

4 18. The Representative Plaintiff is a natural person and was, during the relevant time  
5 periods identified herein, employed by defendant Shea Mortgage in the job position of Loan  
6 Counselor (as defined herein) at Defendant’s “Inland Empire” branch located in Corona, California.  
7 Representative Plaintiff worked as a Loan Counselor during the class period, from approximately  
8 October 2006 until January 2008.

9 19. In said position, the Representative Plaintiff was repeatedly paid a substandard wage  
10 insofar as she was denied full pay for all hours worked, including overtime pay, and was frequently  
11 permitted to work, and did work during the class periods, shifts exceeding four hours (or a major  
12 fraction thereof) without being afforded ten minute rest periods and without being afforded  
13 mandatory meal periods. In addition, Representative Plaintiff did not receive reimbursement for  
14 certain necessary business expenditures including, without limitation, mileage and other costs. The  
15 Representative Plaintiff is informed and believes, and based thereon, alleges that this conduct of  
16 Shea Mortgage is/was commonplace at every facility operated thereby.

17 20. As used throughout this Complaint, the terms “Plaintiff” and/or “class” refer to the  
18 Representative Plaintiff herein as well as each and every person eligible for membership in the  
19 Plaintiff class, as further described and defined below.

20 21. At all times herein relevant, the Representative Plaintiff was a person within the class  
21 of persons further described and defined herein.

23 **DEFENDANT**

24 22. At all times herein relevant, defendant Shea Mortgage, Inc. (“Shea Mortgage” and/or  
25 “Defendant”) was and is a corporation and/or other business entity, duly licensed, with offices  
26 located within this judicial district and across California.

27 23. Representative Plaintiff is informed and believes and, on that basis, alleges that, at  
28 all relevant times herein mentioned, each person responsible for the acts alleged herein was the agent

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1 and/or employee of Shea Mortgage and, in doing the acts herein alleged, was acting within the  
2 course and scope of such agency and/or employment.

3  
4 **CLASS AND COLLECTIVE ACTION ALLEGATIONS**

5 24. The Representative Plaintiff brings this action on behalf of herself and as a class and  
6 collective action on behalf of all persons similarly situated and proximately damaged by Shea  
7 Mortgage’s conduct, as set forth herein, including, but not necessarily limited to the plaintiff class:

8 All persons who were employed as a Loan Counselor (also referred to as loan  
9 “salespersons” and/or “representatives”) by Shea Mortgage, Inc. in one or more of  
10 its California branch offices at any time on or after August 17, 2003.

11 25. Defendant, its officers and directors are excluded from each of these classes.

12 26. This action has been brought and may properly be maintained as a class/collective  
13 action under FRCP Rule 23 and 29 U.S.C. § 216 because there is a well-defined community of  
14 interest in the litigation and the proposed classes are easily ascertainable, to wit:

15 a. Numerosity: A class action is the only available method for the fair and  
16 efficient adjudication of this controversy. The members of each of the classes  
17 are so numerous that joinder of all members is impractical, if not impossible,  
18 insofar as Representative Plaintiff is informed and believes that there are  
19 approximately 59 individuals within the Plaintiff class.

20 b. Commonality: The Representative Plaintiff and the class members share a  
21 community of interests, in part, since there are numerous common questions  
22 and issues of fact and law which predominate over any questions and issues  
23 solely affecting individual members, thereby making a class action superior  
24 to other available methods for the fair and efficient adjudication of the  
25 controversy. Consequently, class certification is proper under FRCP Rule 23  
26 and 29 U.S.C. § 216(b). These common questions include, but are not  
27 necessarily limited to:

- 28
1. whether Defendant violated the FLSA and/or California laws by failing to pay overtime compensation to class members who worked in excess of 40 hours per week and/or 8 hours per day;
  2. whether Defendant violated California Labor Code §§ 226.7 and/or 512 by failing to consistently provide uninterrupted meal and/or rest periods to Representative Plaintiff and the California class members;
  3. whether Defendant violated California Business and Professions Code § 17200 by engaging in unfair, unlawful and/or fraudulent business

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- practices;
- 4. whether Defendant violated California Labor Code § 1174 by failing to keep accurate records of employees’ hours of work;
- 5. whether Defendant violated California Labor Code §§ 201-203 by failing to pay wages due and owing at the time that California class members’ employment with Defendant terminated;
- 6. whether Defendant violated California Labor Code § 226 by failing to provide the semimonthly itemized statements to class members of total hours worked by each, and all applicable hourly rates in effect during the pay period; and
- 7. whether Representative Plaintiff and California class members are entitled to “waiting time” penalties pursuant to California Labor Code § 203;
- 8. whether Defendant failed to post or keep posted a notice explaining the overtime pay rights provided by the FLSA in any area where Representative Plaintiff and class members were employed, in violation of 29 C.F.R. § 516.4;
- 9. whether Defendant violated California Labor Code §2802 by refusing to reimburse class members for ordinary business expenses, including home office equipment and travel expenses.

c. Typicality: The Representative Plaintiff’s claims are typical of the claims of members of the Plaintiff class. The Representative Plaintiff and all members of the class sustained injuries and damages arising out of and caused by Defendant’s common course of conduct in violation of state and federal law, as alleged herein.

d. Superiority of Class Action: Since the damages suffered by individual class members, while not inconsequential, may be relatively small, the expense and burden of individual litigation by each member makes, or may make it, impractical for class members to seek redress individually for the wrongful conduct alleged herein. Should separate actions be brought or be required to be brought by each individual class member, the resulting multiplicity of lawsuits would cause undue hardship and expense for the Court and the litigants. The prosecution of separate actions would also create a risk of inconsistent rulings, which might be dispositive of the interests of other class members who are not parties to the adjudications and/or may substantially impede their ability to adequately protect their interests. Moreover, the Representative Plaintiff is informed and believes, and based thereon, alleges that Defendant, in refusing to pay overtime to class members, has acted and refused to act on grounds generally applicable to all claims, thereby making appropriate injunctive and monetary relief for all members of each class. Consequently, class and collective action certification is proper under FRCP Rule 23 and 29 U.S.C. § 216(b).

e. Adequacy of Representation: The Representative Plaintiff in this class action is an adequate representative of the class, in that the Representative Plaintiff’s claims are typical of those of the classes and the Representative Plaintiff has the same interests in the litigation of this case as the class members. The

1 Representative Plaintiff is committed to vigorous prosecution of this case, and  
2 has retained competent counsel, experienced in litigation of this nature. The  
3 Representative Plaintiff is not subject to any individual defenses unique from  
4 those conceivably applicable to the class. The Representative Plaintiff  
5 anticipates no management difficulties in this litigation.

6 **COMMON FACTUAL ALLEGATIONS**

7 27. Shea Mortgage was aware of and was under a duty to comply with California Labor  
8 Code § 2802(a), which requires an employer to indemnify his or her employee for all necessary  
9 expenditures or losses incurred by the employee in direct discharge of his or her duties as an  
10 employee. Despite this clear legal mandate, Shea Mortgage instructed and required class members  
11 to purchase home office equipment and office services in furtherance of their duties. Further, Shea  
12 failed to reimburse class members for mileage incurred in traveling to and from its various branches,  
13 or various Shea Home properties.

14 28. As described herein, Shea Mortgage has, for years, knowingly failed to adequately  
15 compensate its loan representatives for all wages earned and due under the FLSA (29 U.S.C. §§ 206  
16 and 207), California Labor Code § 510 and/or applicable California IWC Wage Order. Moreover,  
17 Shea Mortgage has knowingly failed to provide class members with mandatory meal and rest periods,  
18 thereby enjoying a significant competitive edge over other mortgage banking/lending businesses.

19 29. Even upon the termination or resignation of the employment of numerous California  
20 class members during the class period, Defendant declined to pay these wages, in blatant violation  
21 of California Labor Code §§ 201 and/or 202.

22 30. Through the misclassification of the Representative Plaintiff and the class members  
23 as exempt employees, Defendant has also incorrectly and unlawfully treated class members as exempt  
24 from the meal and rest period requirements established by California Labor Code §§ 226.7 and 512  
25 and §§ 11 and 12 of the applicable California IWC Wage Order. The Representative Plaintiff and the  
26 California class members are and/or were unlawfully denied meal breaks and rest periods required  
27 by law.

28 31. Moreover, California Labor Code §§ 201 and 202 require Defendant to pay all severed  
employees all wages due, immediately upon discharge or within 72 hours of resignation of their

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1 positions, in most circumstances. California Labor Code § 203 provides that, if an employer willfully  
2 fails to timely pay such wages, the employer must, as a penalty, continue to pay the subject  
3 employees' wages until the back wages are paid in full or an action is commenced, for a period not  
4 to exceed 30 days of wages.

5 32. Furthermore, despite its knowledge of the Representative Plaintiff's and the class  
6 members' entitlement to compensation for all hours worked, Defendant violated California Labor  
7 Code § 1174(d) by failing to provide or require the use, maintenance or submission of time records  
8 by members of the California class. Shea Mortgage also failed to provide Representative Plaintiff and  
9 California class members with accurate semimonthly itemized statements of the total number of hours  
10 worked by each and all applicable hourly rates in effect during the pay period, in violation of  
11 California Labor Code § 226. In so doing, Defendant has not only failed to pay its workers the full  
12 amount of compensation due, it has, until now, effectively shielded itself from its employees' scrutiny  
13 for its unlawful conduct by concealing the magnitude (i.e., the full number of hours worked) and  
14 financial impact of its wrongdoing.

15 33. Representative Plaintiff and all persons similarly situated are entitled to unpaid  
16 compensation, yet, to date, have not received such compensation despite the termination of certain  
17 class members' employment with Defendant.

18 34. More than 30 days have passed since Representative Plaintiff and/or certain class  
19 members have left Defendant's employ.

20 35. As a consequence of Defendant's willful conduct in not paying compensation for all  
21 hours worked, certain class members are entitled to 30 days wages, as a penalty under Labor Code  
22 § 203, together with attorneys' fees and costs.

23 36. Moreover, as a consequence of Defendant's willful conduct in not providing an  
24 uninterrupted 30 minute meal period within the first five hours of class members' shifts, as required  
25 under Labor Code § 512 and Section 11 of the applicable IWC Wage Order, class members are  
26 entitled to one hour of wages for each day that they were denied at least one meal period, as provided  
27 under Labor Code § 226.7, together with interest thereon and attorneys' fees and costs.

28 ///

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1 37. Finally, as a consequence of Defendant’s willful conduct in not providing a ten minute  
2 rest period once during each four hour segment of work, as prescribed by Section 12 of the applicable  
3 IWC Wage Order, class members are entitled to one hour of wages for each day that they were denied  
4 at least one rest period, as provided under Labor Code § 226.7, together with interest thereon and  
5 attorneys’ fees and costs.

6 38. As a direct and proximate result of Defendant’s unlawful conduct, as set forth herein,  
7 Representative Plaintiff and class members have sustained damages, as described above, including  
8 monies owed for unreimbursed business expenses, compensation for missed meal and rest periods,  
9 and loss of earnings for hours worked on behalf of Defendant, in amounts to be established, in a  
10 formulaic manner, at trial. As a further direct and proximate result of Defendant’s unlawful conduct,  
11 as set forth herein, Representative Plaintiff and/or certain California class members herein are entitled  
12 to recover “waiting time” penalties/wages (pursuant to California Labor Code § 203) and penalties  
13 for failure to provide semimonthly statements of hours worked and all applicable hourly rates  
14 (pursuant to Labor Code § 226) in an amount to be established, in a formulaic manner, at trial. As a  
15 further direct and proximate result of Defendant’s unlawful conduct, as set forth herein,  
16 Representative Plaintiff and California class members are also entitled to recover costs and attorneys’  
17 fees, pursuant to California Labor Code § 1194 and/or California Civil Code § 1021.5, among other  
18 authorities.

19 39. Representative Plaintiff seeks injunctive relief, prohibiting Defendant from engaging  
20 in the illegal labor acts described herein in the future. Representative Plaintiff also seeks restitution  
21 of costs incurred by Representative Plaintiff and California class members under California’s Unfair  
22 Competition Law. Unless enjoined, Defendant’s unlawful conduct will continue unchecked, while  
23 Representative Plaintiff and class members bear the financial brunt of Defendant’s unlawful conduct.  
24 As a further direct and proximate result of Defendant’s unlawful conduct, as set forth herein,  
25 Representative Plaintiff and the California class are also entitled to recover costs and attorneys’ fees,  
26 pursuant to statute.

27 ///

28 ///

**FIRST CLAIM FOR RELIEF**  
**UNLAWFUL FAILURE TO PAY ALL WAGES DUE**  
**(Violation of FLSA )**

1  
2  
3       40.     Representative Plaintiff incorporates in this cause of action each and every allegation  
4 of the preceding paragraphs, with the same force and effect as though fully set forth herein.

5       41.     At all relevant times hereto, Defendant has been, and is, an employer engaged in  
6 commerce, as defined under 29 U.S.C. § 203(b) and (d). As such, Defendant employed class members  
7 within the FLSA class period as Loan Counselors (as defined above), employment positions which  
8 engaged the employees in commerce, as defined under 29 U.S.C. §§ 203(b), (e), (g) and 29 U.S.C.  
9 § 207(a)(1).

10       42.     Moreover, at all times relevant hereto, Defendant has been an “enterprise engaged in  
11 commerce or in the production of goods for commerce,” as defined under 29 U.S.C. §203(s)(1).

12       43.     The Representative Plaintiff is informed and believes and, based thereon, alleges that  
13 Defendant has required, or requires class members employed within the FLSA class period, as part  
14 of their employment, to work without additional compensation, such as overtime, in excess of the  
15 forty hours per week maximum under 29 U.S.C. § 207(a)(1). That Section provides the following:

16             Except as otherwise provided in this section, no employer shall  
17 employ any of his employees...for a workweek longer than forty  
18 hours unless such employee receives compensation for his  
19 employment in excess of the hours above specified at a rate which is  
20 not less than one and one-half times the regular rate at which he is  
21 employed.

22       44.     Indeed, in the performance of their duties for Defendant, class members within the  
23 FLSA class period often did work well over forty hours per week, yet did not receive overtime  
24 compensation for the work, labor and services they provided to Defendant, as required by the FLSA,  
25 29 U.S.C. §§ 206 and 207. The precise number of unpaid overtime hours will be established, in a  
26 formulaic manner, at trial.

27       45.     Defendant’s violations of the FLSA were “willful” within the meaning of 29 U.S.C.  
28 § 255(a).

      46.     As a result of the foregoing, the Representative Plaintiff seeks judgment against  
Defendant on her own behalf, and on behalf of those class members similarly situated who file

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1 written consents of joinder in this action, for all unpaid wages, including overtime wages owed by  
2 Defendant to the Representative Plaintiff and the class, pursuant to 29 U.S.C. §§ 206 and 207,  
3 together with an award of an additional equal amount as liquidated damages, and costs, interest, and  
4 reasonable attorneys' fees, as provided for under 29 U.S.C. § 216(b).

5  
6 **SECOND CLAIM FOR RELIEF**  
7 **UNLAWFUL FAILURE TO PAY ALL WAGES DUE**  
8 **(Violation of California Wage Order and California Labor Code)**

9 47. Representative Plaintiff incorporates in this cause of action each and every allegation  
10 of the preceding paragraphs, with the same force and effect as though fully set forth herein.

11 48. On one or more dates during the class period, Representative Plaintiff and the  
12 California class members were employed by and did perform work for Shea Mortgage, oftentimes  
13 in excess of eight hours in a workday and/or forty hours in a workweek. The precise number of hours  
14 and the attendant damages will be proven, in a formulaic manner, at trial.

15 49. During said time period, Shea Mortgage refused to compensate Representative  
16 Plaintiff and class members for some and/or all of the wages due them, including overtime wages and  
17 compensation for missed meal and/or rest periods, in violation of the applicable California Wage  
18 Order and/or the California Labor Code.

19 50. Moreover, during said time period, many of the California class members herein were  
20 employed by and were thereafter terminated or resigned from their positions with Shea Mortgage,  
21 yet were not paid all wages due upon said termination or within seventy-two (72) hours of said  
22 resignation of employment therefrom. Said non-payment of all wages due was the direct and  
23 proximate result of a willful refusal to do so by Defendant.

24 51. At all relevant times, Defendant was aware of and was under a duty to comply with  
25 various provisions of the applicable IWC California Wage Order as well as California Labor Code  
26 §§ 201-203, 510, 1198 and 1199.

27 52. By refusing to compensate Representative Plaintiff and California class members for  
28 all wages earned, Defendant violated those California Labor Code and IWC Wage Order provisions  
cited herein.

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1 53. As a direct and proximate result of Defendant’s unlawful conduct, as set forth herein,  
2 Representative Plaintiff and class members have sustained damages, including loss of earnings for  
3 hours of overtime worked on behalf of Defendant, in an amount to be established, in a formulaic  
4 manner, at trial, plus interest thereon. As a further direct and proximate result of Defendant’s  
5 unlawful conduct, as set forth herein, Representative Plaintiff and California class members are  
6 entitled to recover “waiting time” and other penalties, in amounts to be established at trial, as well  
7 as costs and attorneys’ fees, pursuant to statute.

8  
9 **THIRD CLAIM FOR RELIEF**  
10 **FAILURE TO PROVIDE MEAL AND REST PERIODS**  
11 **(California Labor Code §§ 226.7 and 512)**

12 54. Representative Plaintiff incorporates in this cause of action each and every allegation  
13 of the preceding paragraphs, with the same force and effect as though fully set forth herein.

14 55. At all relevant times, Defendant was aware of and was under a duty to comply with  
15 California Labor Code §§ 226.7 and 512.

16 56. Specifically, California Labor Code § 226.7 provides:

- 17 (a) No employer shall require any employee to work during any  
18 meal or rest period mandated by an applicable order of the  
19 Industrial Welfare Commission.
- 20 (b) If an employer fails to provide an employee a meal period or  
21 rest period in accordance with an applicable order of the  
22 Industrial Welfare Commission, the employer shall pay the  
23 employee one additional hour of pay at the employee's regular  
24 rate of compensation for each work day that the meal or rest  
25 period is not provided.

26 57. Moreover, California Labor Code § 512 provides:

27 An employer may not employ an employee for a work period of more  
28 than five hours per day without providing the employee with a meal  
period of not less than 30 minutes, except that if the total work period  
per day of the employee is no more than six hours, the meal period  
may be waived by mutual consent of both the employer and  
employee. An employer may not employ an employee for a work  
period of more than 10 hours per day without providing the employee  
with a second meal period of not less than 30 minutes, except that if  
the total hours worked is no more than 12 hours, the second meal  
period may be waived by mutual consent of the employer and the  
employee only if the first meal period was not waived.

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1 58. Sections 11 and 12, respectively, of the applicable IWC Wage Order mandate that  
2 employers provide all applicable meal and/or rest periods to non-exempt (including exempt-  
3 misclassified) employees.

4 59. Section 11 of the applicable IWC Wage Order provides:

5 (A) No employer shall employ any person for a work period of more  
6 than five (5) hours without a meal period of not less than 30 minutes  
7 .... (B) An employer may not employ an employee for a work period  
8 of more than ten (10) hours per day without providing the employee  
9 with a second meal period of not less than 30 minutes .... (C) If an  
employer fails to provide an employee a meal period in accordance  
with the applicable provisions of this order, the employer shall pay  
the employee one (1) hour of pay at the employee’s regular rate of  
compensation for each workday that the meal period is not provided

10 60. Moreover, Section 12 of the applicable IWC Wage Order provides:

11 (A) Every employer shall authorize and permit all employees to take  
12 rest periods, which insofar as practicable shall be in the middle of  
each work period. The authorized rest period time shall be based on  
13 the total hours worked daily at the rate of ten (10) minutes net rest  
14 time per four (4) hours or major fraction thereof .... (B) If an  
15 employer fails to provide an employee a rest period in accordance  
with the applicable provisions of this order, the employer shall pay  
the employee one (1) hour of pay at the employee’s regular rate of  
compensation for each workday that the rest period is not provided.

16 61. By failing to consistently provide uninterrupted thirty-minute meal periods within the  
17 first five hours of work each day and/or uninterrupted ten-minute net rest periods to Representative  
18 Plaintiff and the remaining California class members, Defendant violated these California Labor  
19 Code and IWC Wage Order provisions.

20 62. Representative Plaintiff is informed and believes and, based thereon, alleges that Shea  
21 Mortgage has never paid the one hour of compensation to any class member due to its violations of  
22 these California Labor Code and IWC Wage Order provisions.

23 63. As a direct and proximate result of Defendant’s unlawful conduct, as set forth herein,  
24 Representative Plaintiff and California class members have sustained damages, including lost  
25 compensation resulting from missed meal and/or rest periods, in an amount to be established, in a  
26 formulaic manner, at trial. As a further direct and proximate result of Defendant’s unlawful conduct,  
27 as set forth herein, Representative Plaintiff and California class members are entitled to recover  
28 “waiting time” and other penalties, in amounts to be established at trial, as well as costs and

1 attorneys' fees, pursuant to statute.

2  
3 **FOURTH CLAIM FOR RELIEF**  
4 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**  
5 **(California Labor Code §§ 226, 1174; 29 U.S.C. §211(c) - California and FLSA Classes)**

6 64. Representative Plaintiff incorporates in this cause of action each and every allegation  
7 of the preceding paragraphs, with the same force and effect as though fully set forth herein.

8 65. California Labor Code § 226(a) provides:

9 Each employer shall semimonthly, or at the time of each payment of  
10 wages, furnish each of his or her employees either as a detachable  
11 part of the check, draft or voucher paying the employee's wages, or  
12 separately when wages are paid by personal check or cash, an  
13 itemized wage statement in writing showing: (1) gross wages earned;  
14 (2) total number of hours worked by each employee whose  
15 compensation is based on an hourly wage; (3) all deductions;  
16 provided, that all deductions made on written orders of the employee  
17 may be aggregated and shown as one item; (4) net wages earned; (5)  
18 the inclusive date of the period for which the employee is paid; (6)  
19 the name of the employee and his or her social security number; and  
20 (7) the name and address of the legal entity which is the employer.

21 66. Moreover, California Labor Code § 226(e) provides:

22 An employee suffering injury as a result of a knowing and intentional  
23 failure by an employer to comply with subdivision (a) is entitled to  
24 recover the greater of all actual damages or fifty dollars (\$50) for the  
25 initial pay period in which a violation occurs and one hundred dollars  
26 (\$100) per employee for each violation in a subsequent pay period,  
27 not exceeding an aggregate penalty of four thousand dollars (\$4,000),  
28 and is entitled to an award of costs and reasonable attorney's fees.

29 67. Defendant failed to provide timely, accurate itemized wage statements to  
30 Representative Plaintiff and class members in accordance with 29 U.S.C. §211(c) and California  
31 Labor Code § 226(a). Specifically, none of the statements provided by Defendant to Representative  
32 Plaintiff and class members has accurately reflected actual gross wages earned, net wages earned, or  
33 the appropriate deductions therefor.

34 68. Moreover, 29 U.S.C. §211(c) provides, in pertinent part:

35 Every employer subject to any provision of this chapter or of any  
36 order issued under this chapter shall make, keep, and preserve such  
37 records of the persons employed by him and of the wages, hours, and  
38 other conditions and practices of employment maintained by him, and  
39 shall preserve such records for such periods of time, and shall make

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1 such reports therefrom to the Administrator as he shall prescribe by  
2 regulation or order as necessary or appropriate for the enforcement  
3 of the provisions of this chapter or the regulations or orders  
thereunder.

4 69. As a direct and proximate result of Defendant’s unlawful conduct, as set forth herein,  
5 Representative Plaintiff and class members seek to recover penalties, in amounts to be established,  
6 in a formulaic manner, at trial, as well as costs and attorneys’ fees, pursuant to statute.

7  
8 **FIFTH CLAIM FOR RELIEF**  
9 **UNREIMBURSED BUSINESS EXPENSES**  
10 **(California Labor Code §2802)**

11 70. Representative Plaintiff incorporates in this cause of action each and every allegation  
12 of the preceding paragraphs, with the same force and effect as though fully set forth herein.

13 71. During the Class Period, Defendant required and instructed Plaintiff and Class  
14 Members to expend personal funds to pay the normal business expenses of the Defendant, including  
15 purchase of home office supplies, equipment, office services, and travel expenses.

16 72. Thus, Plaintiff and the Plaintiff Class had expenditures and losses which were incurred  
17 in direct consequence of the discharge of their duties, or of their obedience to the directions of the  
18 employer which have not yet been reimbursed by Defendant.

19 73. At all relevant times, Defendant was aware of and was under a duty to comply with  
20 California Labor Code § 2802(a).

21 74. By requiring Plaintiff and members of the Plaintiff Class to incur uncompensated  
22 expenses in direct consequence of the discharge of their duties, Representative Plaintiff and members  
23 of the Plaintiff Class were forced and/or brought to contribute to the capital and expenses of the  
24 Defendant’s business.

25 75. California Labor Code § 2802 (b) and (c) provides for interest at the statutory post  
26 judgment rate of 10% simple interest per annum from the date of the expenditure plus attorneys’ fees  
27 to collect reimbursement.

28 76. Therefore, Representative Plaintiff demands reimbursement for expenditures or losses  
incurred by the employee in direct consequence of the discharge of his or her duties, or of her

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1 obedience to the directions of the employer, plus return of all cash bonds or other coerced  
2 investments in the business of the employer, with interest at the statutory rate and attorneys' fees.

3  
4 **SIXTH CLAIM FOR RELIEF**  
5 **UNFAIR BUSINESS PRACTICES UNDER THE UNFAIR COMPETITION ACT**  
6 **(California Business & Professions Code §§ 17200-17208 - California Class Only)**

7 77. Representative Plaintiff incorporates in this cause of action each and every allegation  
8 of the preceding paragraphs, with the same force and effect as though fully set forth herein.

9 78. Representative Plaintiff brings this cause of action, seeking equitable and statutory  
10 relief to stop the misconduct of Defendant, as complained of herein, and seeking restitution from  
11 Defendant through the unfair, unlawful and fraudulent business practices described herein.

12 79. The knowing conduct of Defendant, as alleged herein, constitutes an unlawful, unfair  
13 and/or fraudulent business practice, as set forth in California Business & Professions Code §§ 17200-  
14 17208. Specifically, Defendant conducted business activities while failing to comply with the legal  
15 mandates cited herein.

16 80. Defendant's knowing failure to adopt policies in accordance with and/or to adhere to  
17 these laws, all of which are binding upon and burdensome to Defendant's competitors, engenders an  
18 unfair competitive advantage for Defendant, thereby constituting an unfair business practice, as set  
19 forth in California Business & Professions Code §§ 17200-17208.

20 81. Defendant has clearly established a policy of accepting a certain amount of collateral  
21 damage, as represented by the damages to Representative Plaintiff and the class herein alleged, as  
22 incidental to its business operations, rather than accept the alternative costs of full compliance with  
23 fair, lawful and honest business practices ordinarily borne by responsible competitors of Defendant  
24 and as set forth in legislation and the judicial record.

25 **RELIEF SOUGHT**

26 **WHEREFORE, the Representative Plaintiff**, on behalf of herself and the proposed  
27 **Plaintiff class**, prays for judgment and the following specific relief against **Defendant**, as follows:

- 28 1. That the Court declare, adjudge and decree that this action is a proper class/collective

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1 action and certify the proposed class and/or any other appropriate subclasses under FRCP Rule 23  
2 and/or 29 U.S.C. § 216;

3 2. That the Court declare, adjudge and decree that Defendant violated the overtime  
4 provisions of the FLSA, the California Labor Code and the applicable California Industrial Welfare  
5 Commission Wage Order as to the Representative Plaintiff and the plaintiff class;

6 3. That the Court make an award to Representative Plaintiff and class members of  
7 damages for the amount of unpaid compensation, including interest thereon, and penalties, in amounts  
8 to be proven, in a formulaic manner, at trial;

9 4. That the Court declare, adjudge and decree that the amounts to which the  
10 Representative Plaintiff and those class members within the FLSA class period are entitled under the  
11 FLSA is to be doubled as liquidated damages and awarded thereto;

12 5. That the Court declare, adjudge and decree that Defendant violated its legal duties  
13 under California Labor Code §§ 226.7 and/or 512 and the relevant sections of the applicable IWC  
14 Wage Order to pay wages for missed meal and/or rest periods;

15 6. That the Court make an award to the Representative Plaintiff and the California class  
16 members of one (1) hour of pay at each employee's regular rate of compensation for each workday  
17 that a meal period was not provided;

18 7. That the Court make an award to the Representative Plaintiff and the California class  
19 members of one (1) hour of pay at each employee's regular rate of compensation for each workday  
20 that a rest period was not provided;

21 8. That the Court declare, adjudge and decree that Defendant violated the record keeping  
22 provisions of 29 U.S.C. § 211(c), California Labor Code §§ 226(a) and 1174(d) and the applicable  
23 California IWC Wage Order as to Representative Plaintiff and the class members, and for willful  
24 failure to provide accurate semimonthly itemized statements thereto;

25 9. That the Court declare, adjudge and decree that Defendant violated California Labor  
26 Code § 2802 for willful failure to pay for class members' ordinary business expenses, and for interest  
27 for amounts owed thereby;

28 ///

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1 10. That the Court declare, adjudge and decree that Defendant violated California Labor  
2 Code §§ 201-203 for willful failure to pay all compensation owed on or about the time of severance  
3 of employment of Representative Plaintiff and/or other California class members;

4 11. That the Court declare, adjudge and decree that Defendant violated California  
5 Business and Professions Code § 17200, *et seq.* by failing to pay Representative Plaintiff and  
6 California class members overtime and/or other forms of compensation and, generally, by  
7 misclassifying Representative Plaintiff and California class members as overtime-exempt employees;

8 12. For an Order requiring Defendant to pay restitution to Representative Plaintiff and the  
9 California class members as a result of Defendant’s unfair, unlawful and/or fraudulent activities,  
10 pursuant to Business and Professions Code §§ 17200-08;

11 13. For an injunction, enjoining Defendant to cease and desist from further unfair,  
12 unlawful and/or fraudulent activities in violation of California Business and Professions Code §  
13 17200, *et seq.*;

14 14. For punitive/exemplary damages in an amount appropriate and sufficient to punish  
15 Defendant, and to deter others from engaging in similar misconduct in the future;

16 15. For all other Orders, findings, and determinations identified and sought in this  
17 Complaint;

18 16. For interest on the amount of any and all economic losses, at the prevailing legal rate;

19 17. For reasonable attorneys’ fees, pursuant to 29 U.S.C. § 216(b), California Labor Code  
20 § 1194 and/or California Civil Code § 1021.5; and

21 18. For costs of suit and any and all such other relief as the Court deems just and proper.  
22

23 **JURY DEMAND**

24 The Representative Plaintiff and the plaintiff classes hereby demand trial by jury on all issues  
25 triable of right by jury.

26 ///

27 ///

28 ///

1 Dated: April 21, 2008

2 **SCOTT COLE & ASSOCIATES, APC**

3  
4 By: /s/Carrie S. Lin,  
5 Carrie S. Lin, Esq.  
6 Attorneys for the Representative Plaintiff  
7 and the Plaintiff Class  
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